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First Annual Health Care Series

Have you ever wondered how you could be more at ease when caring for people of different races, cultures, religions and other forms of diversity? Have you wondered what it would be like to know the perspective of the person newly arrived to the USA? Have you considered learning more about the legal regulations associated with language and culture? Well, if so, this is the series for you. Following are five sessions on health care. Please join us for one, two or all five sessions as we explore the intricacies of culture and language and learn how we can give better, more effective and efficient health care by learning a few simple strategies.

Continuing Education Units (CEU) will be provided as well as certificates of course completion.

Register online at www.FullerConsultants.com!

COURSE COST & REGISTRATION

**Group rates must consist of three (3) or more individuals registering at the same time.*

		GROUP
Improving Healthcare Relationships by Eliminating Racial Stereotypes	\$159	\$99 EA
Caring with CLAS	\$159	\$99 EA
Combatting Compassion Fatigue	\$159	\$99 EA
Cultural Competency 101	\$159	\$99 EA
Closing the Cardiovascular Disease Gap w/ Health Fair Clinic	\$159	\$99 EA
Attend All 5 Seminars & Health Fair Clinic	\$700	

Register by September 15th and save an additional \$30

IMPROVING HEALTHCARE RELATIONSHIPS BY ELIMINATING RACIAL STEREOTYPES

OCTOBER 15 | NOON - 3:00pm

SPEAKER: Bertrand Bonnick, DDS MAGD AFAAID DDOCS

This lecture points to the similarities we all have as human beings, as well as our misguided expression of old ideas. It reveals strategies used to overcome misunderstandings in American culture, from a healthcare worker who grew up in the third world, received his training in the United States, and found success serving every cross-section of our society.



CARING WITH CLAS

OCTOBER 27 | 8:30am - 4:30pm

SPEAKER: Valda Boyd Ford, MPH, MS, RN

Culturally and Linguistically Appropriate Services (CLAS) standards have been in place since 2000. If you are unsure of how CLAS affects your practice please attend this in-depth discussion of ways to be in compliance with federal and accrediting agency standards and ways to enhance the ease with which you care for diverse patients.

COMBATING COMPASSION FATIGUE

NOVEMBER 10 | 8:30am - 4:30pm

Compassion fatigue is broadly defined as a state of emotional, physical, and mental exhaustion where one feels depleted, chronically tired, helpless, and may find the rigors of fighting for human life or liberty exhausting or useless. Participants will be led through an active process of understanding, recognizing, and developing strategies to combat compassion fatigue – personally and for their organizations.



CULTURAL COMPETENCY 101

DECEMBER 8 | 8:30am - 4:30pm

Health care providers are in the unenviable position of caring for people from all parts of the globe while having little to no understanding of some of the nuances of culture and language of their patients. This session addresses skill sets needed to provide safe, effective and equitable care to all people.

CLOSING THE GAP ON CARDIOVASCULAR DISEASE

DECEMBER 17 | 9:00am - 11:00am

SPEAKER: Ali Akbary, M.D.

Closing the Gap in Cardiovascular Disease is aimed at achieving a significant reduction in health disparities in racial and ethnic populations in the area of cardiovascular disease.

